



Delivering the help you need
at the touch of a button



On Call Medical Alert System

In an emergency, every second counts.

Gain the confidence and security you need to have peace of mind and maintain your independence. With a **Northwell Health On Call Medical Alert System**, help is available at the touch of a button.

Our **On Call Medical Alert System** uses state-of-the-art GPS and mapping systems from Northwell Health's Communications Center to ensure that patients receive the fastest response rate with the highest quality patient care. In the event of an emergency, one of our experienced dispatchers will notify a family member immediately.



With an On Call Medical Alert System, you can:



Have peace of mind. 24/7 access to reliable Northwell resources means you can rest assured knowing you or your loved one is in good hands.



Maintain your independence. By choosing the alert system that fits your lifestyle, you can **reduce the anxiety of living alone.**



How it works

In an **emergency, press your button.**



You'll be **immediately connected** to a **certified emergency medical dispatcher.**



The **dispatcher will speak to you, assess the situation and notify a family member** or **dispatch the nearest ambulance.**

What sets us apart

- Emergency Medical Dispatch-certified EMTs and paramedics
- Fast response times, toll-free two-way communication with a Northwell dispatcher in seconds
- Lightweight, water-resistant pendant that can be worn at all times, including in the tub or shower
- Support for multiple languages
- Industry-leading 5-Diamond certification by the Central Station Alarm Association
- Multiple equipment options to fit any lifestyle need

Ambulance transport is available to the facility of your choice, if the medical condition permits.

About Northwell Health

Northwell Health is New York State's largest health care provider and private employer, with 23 hospitals, more than 650 outpatient facilities and nearly 15,000 affiliated physicians. We care for over two million people annually in the New York metro area and beyond, thanks to philanthropic support from our communities. Our 66,000 employees – 15,000-plus nurses and 4,000 employed doctors, including members of Northwell Health Physician Partners – are working to change health care for the better. We're making breakthroughs in medicine at the Feinstein Institute for Medical Research. We're training the next generation of medical professionals at the visionary Donald and Barbara Zucker School of Medicine at Hofstra/Northwell and the Hofstra Northwell School of Graduate Nursing and Physician Assistant Studies. For information on our more than 100 medical specialties, visit Northwell.edu.

▶ To order your Medical Alert System, visit Northwelloncall.com or call (844) 633-9240.

